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# Postgraduate Taught Experience Survey: Student Guide

# Frequently asked questions

We’re keen to make sure postgraduate students have the best possible experience while studying at St George’s, University of London To do that we need to know what you think we are doing well and what we can do better. If you’re thinking about taking part this year, these are the answers to some of the questions students often ask:

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## What is it?

The Postgraduate Taught Experience Survey or PTES is a national survey of postgraduate taught students inviting them to comment on their course and experience. The questionnaire takes around 15 minutes to complete.

## Why should I take part?

The Postgraduate Taught Experience Survey is your chance to tell us your thoughts about your course. The results help us compare how we are doing with other institutions, to make changes that will improve what we do in future and to keep doing the things that you value. This will help improve the experience of students like you in the future. As a bonus, you will be entered into a Prize Draw to win 1 of 5 prizes of £200 as a thank you for completing.

## What does it cover?

PTES concentrates on your course and includes:

* The experience of teaching and learning, including: staff, learning materials, working with other students;
* Engagement and course challenge;
* Assessment and feedback, including supervisor support for dissertation or major project;
* Organisation and management, including induction and involvement in course decisions;
* Resources, including learning resources;
* Support, including for academic skills and for health and wellbeing;
* Skills development, including independent learning, research skills and career skills;
* Overall satisfaction;

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## What happens to the results?

Your feedback is important. Over one hundred universities and colleges take part. This means we can compare your experience against similar postgraduates at other institutions to see if we are supporting your learning as we should. We use the findings to improve our courses and the learning experience for future students.

## Is it anonymous?

Your survey response is confidential to the team processing the results and no reporting outside of this team will identify any individual. Any results communicated to teaching staff will be anonymised.

The survey asks that any comments you make should not identify yourself or any specific members of staff.

Your identifying data will only be used to carry out the Prize Draws – you can choose to opt of this via emailing [experience@sgul.ac.uk](mailto:experience@sgul.ac.uk)

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## What do I need to do?

You will receive an email with a link to the questionnaire on Friday 28 April 2023. Simply click on the link and enter your username and password and complete the online form.

Your username is your StudentID number – this can be found in your email or on your Student Card.

Your password is your Date of Birth, written dd/mm/yyyy (including /s, e.g. 20/01/1985)

The survey is open until Friday 16 June 2023.

If you have any issues accessing the survey, please contact [experience@sgul.ac.uk](mailto:experience@sgul.ac.uk) and we will be able to share details to access the survey.

## Where can I find out more?

If you are unsure about anything to do with the survey, or have any difficulty, please see your course or course leader, or contact Laura Dickens, Student Experience Officer at experience@sgul.ac.uk. You can also read more about the survey by going to [Postgraduate Taught Experience Survey (PTES) | Advance HE (advance-he.ac.uk)](https://www.advance-he.ac.uk/reports-publications-and-resources/postgraduate-taught-experience-survey-ptes)