E-payment terms and conditions General Terms and Conditions

By using the St George’s University of London Online Payment facilities you are confirming these Terms and Conditions.

**Standard Terms and Conditions**

These terms and conditions apply to all online card transactions made to St George’s University of London. Please read these terms carefully before using the online payment facilities.

The University may change these terms from time to time without notice. Changes will apply to any subsequent transactions with St George’s University of London.

On-Line Payments

1. Using the online payment facilities on our website indicates that you accept these terms. If you do not accept these terms do not use our online payment facilities. All online payments are subject to these conditions.
2. Your payment will normally reach the University bank account within three working days. We cannot accept any liability for delayed payments.
3. We cannot accept liability for payments being recorded on the wrong account if you supply inaccurate information, but will make every effort to reallocate any such payments if they arise.
4. We cannot accept liability if payment is refused or declined by your credit/debit card supplier for any reason.
5. If your card supplier declines payment, the University is under no obligation to bring this fact to your attention. You should check with your bank/credit/debit card supplier that payment has been deducted from your account.
6. The data that you provide during online payment transactions will only be used for the purpose of recording your payment and for accounting processes. Your data will be handled securely and in line with the requirements of the Data Protection Act 2018. Your data will be shared with the University's e-commerce provider who will process this information on the University's behalf, according to the terms of our contract with them. In limited, exceptional circumstances the University may be required to disclose data to other third parties, for example where this is necessary to comply with the law. Our e-commerce provider will retain some personal information so that we can access payment records in the event of queries or incomplete payment information. Any credit or debit card details given by you will not be retained in their entirety. For more information about how the University uses your personal data please see our privacy notices https://sgul.ac.uk/privacy and our records retention schedule for information on how long we keep your data https://sgul.ac.uk/about-us/governance/policies#records-management.
7. In no event will the University be liable for any damages whatsoever arising out of the use, inability to use, or the results of use of this site, any websites linked to this site, or the materials or information contained at any or all such sites, whether based on warranty, contract, tort or any other legal theory and whether or not advised of the possibility of such damages.
8. Refunds, if applicable, will be made to the debit/credit card used for the original transaction. Any refunds will be made in line with the University’s anti-money laundering policy and procedures.